



Cwm Taf Morgannwg
Bwrdd Partneriaeth
Rhanbarthol | Regional
Partnership
Board

CREATING ACCESSIBLE SERVICES AND SUPPORT:

Information, Advice & Guidance

For people to have access to the right information and guidance.

We want people to have access to the information, advice and guidance they need.

To achieve this, we will work towards:

- Improving access to information so people can better understand how they can support somebody or access information.
- Developing safe spaces so people can attend services and activities in their communities.
- Creating a regional approach that focuses on person-centred support.
- Ensuring there is equity of support available across our region.



WHAT IS IMPORTANT TO PEOPLE?

People would like to see accessible information shared so they aren't excluded because of their sensory impairments or digital abilities.

They would like to see information and knowledge sharing at lots of levels, so professionals and people with lived experiences know about all the services available in the region, and be involved in improvements and developments.

WHAT WE WILL DO TOGETHER:

- Create accessible information that is easy to understand, and to help people be aware of services and support available to them.

WHAT DIFFERENCE WILL THIS MAKE?

- People are better informed about what services/activities are available.



PEOPLE SAID

"We need to find different ways to communicate including the use of different communication methods as not one size fits all."