



Cwm Taf Morgannwg
Bwrdd Partneriaeth Rhanbarthol | Regional Partnership Board

Creating Accessible Dementia Services and Support

It is important services and support are accessible to people living with dementia, and their carers.

We know people living with dementia and their carers would like support and information tailored to meet their needs.

That is why it's important to look at how we can adapt communication methods, services, and support so people can access information, advice and care in a way that suits them.



WHAT IS IMPORTANT TO PEOPLE LIVING WITH DEMENTIA AND THEIR CARERS?

People living with dementia and their carers would like to see more accessible services and support across health and social care.

They would like reasonable adjustments to be made, which will help people with dementia to easily attend appointments, receive information and advice.

They would also like to see more accessible communication around dementia being shared so people who are at risk of dementia, including those with learning disabilities, are able to understand signs and symptoms and how to seek advice.



WHAT WE WILL DO TOGETHER:

These recommendations are now in the All Wales Dementia Care Pathway of Standards, created with over 1800 people with lived experience including people with a dementia, their loved ones and carers.

We will:

- Listen and respond to our communities about what good dementia care looks like in our region.
- Work towards improving services, so people with dementia can get the best possible care and support.

Continued overleaf.



PEOPLE SAID

I hate the term self-help. If I could help myself I would. You don't know what you don't know."



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Creating Accessible Dementia Services and Support (Continued)

"The best people to notice changes in someone is their loved ones or carers. They usually pick things up much quicker than we can."

WHAT DIFFERENCE WILL THIS MAKE?

We aim to:

- Create more dementia inclusive communities.
- Raise awareness of the signs and symptoms of dementia to encourage people to seek support ensuring an earlier diagnosis.
- Work towards making it easier for people to access appointments by adapting services to better support people with cognitive issues.

