



Learn more about the All Wales Dementia Care Pathway of Standards

The Cwm Taf Morgannwg Regional Partnership Board brings people together to improve health, social care and wellbeing across Rhondda Cynon Taf, Bridgend and Merthyr Tydfil.





There are
20 standards
that look at how
care and support
can be improved
for people living
with dementia,
unpaid carers and
their families.

These are split into four different areas:

- Accessible
- Responsive
- Journey
- Partnerships& Relationships

Accessible

These four standards are all about how we make things more accessible for people.

They include:

- 1. Involving communities to make the place they live more dementia friendly.
- 2. Adapting services to meet people's needs this may include translating information and changing appointment times to fit in with the patient and their families.
- Ensuring health services are sharing information with each other on people's diagnosis so they can receive the care and support they need.
- 4. Identifying the early signs of dementia in people with a learning disability, so they can receive the right support at an early stage.

Responsive

These four standards link to how services respond to and support people.

They include:

- 5. Health and social care services will complete a number of tests before sending somebody to the services that help to diagnose dementia.
- 6. Memory services will arrange a number of activities including tests, discussion with family members, scans and so on, to support a person's diagnosis within 12 weeks of a referral.
- People will be offered access to emotional support from a professional during the diagnosis period.
- 8. Support for people with mild cognitive impairments including keeping in touch every six months.

Journey

These 10 standards are all about making the things that happen after diagnosis better for people.

They include:

- 9. Providing information and advice on good physical health.
- 10. Learning, education and skills training for people living with dementia, carers and families.
- 11. Making sure a person's experience of being in hospital is the best it can be.
- 12. Creating a role for someone to support a person after diagnosis to help them get the things they need (called a Dementia Connector).
- 13. Making sure the person can access specialist services they might need including things like speech and language therapy and occupational therapy.
- 14. Providing face to face physical health reviews for people living with dementia.
- 15. Helping the person with dementia plan for later life.
- 16. Supporting hospitals, care homes and prisons to provide the best dementia care they can.
- 17. Making sure the staff who support people with dementia are trained in the best way to do so.
- 18. Helping support people to attend appointments by being flexible with the way these are provided.

Partnerships & Relationships

These two standards make sure services are working together to provide the best possible care and support.

They include:

- 19. If a person with dementia has to move from one place to another e.g. hospital to home, everything is co-ordinated for them.
- 20. Making sure we collect information properly so we can see where we need to make things better.





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A copy of the standards in full can be found here.