



Cwm Taf Morgannwg
Bwrdd Partneriaeth Rhanbarthol | Regional Partnership Board

DEMENTIA PRIORITY AREAS:

Dementia Friendly Hospital Charter

Implementing the dementia friendly hospital charter.

Make the Dementia Friendly hospital Charter a reality across CTM.

Improving our hospitals by:

- Valuing People.
- Individualising care.
- Understanding care from the perspective of the individual and supporting their social needs.



WHAT IS IMPORTANT TO PEOPLE WITH DEMENTIA?

People with dementia told us they want a better hospital experience. They want to see:

- Choice around meal times.
- Choice around sleep and wake.
- Flexible visiting times.
- Care and treatment that is culturally sensitive (including Welsh language as a preference being observed).
- Facilitating families and carers to continue to support a person with dementia whilst they are in hospital if they wish.
- Adapting environments so they are more 'dementia supportive' such as considering the layout and signage.



WHAT WE WILL DO TOGETHER:

We want to improve the experience of people with dementia when they are in hospital.

We aim to do this by:

- Improving our environments.
- Improving the care people receive.
- Monitoring and supporting staff to make improvements.
- Coordinating a seamless move between hospital settings when necessary.

Continued overleaf.

PEOPLE SAID

"The diagnosis doesn't define the person. People need to be supported to maintain their identity."



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DEMENTIA PRIORITY AREAS:

Dementia Friendly Hospital Charter (Continued)

"It's important for those affected by dementia to have a voice in shaping services and support."

WHAT WE WILL DO TOGETHER (CONTINUED):

We plan to:

1. Implement the 'care fit for values, individuals, perspectives, social (VIPs)' tool across all our hospital sites.
2. Create a dementia care mapping team.
3. Identify people with dementia in our settings so we can better support them.
4. The improvement of our environment's to make them more dementia friendly and accessible.

WHAT DIFFERENCE WILL THIS MAKE?

- Fully implementing the hospital charter will create dementia friendly environments for people, not only changing the way our hospital settings look, but improving the care and experience for people with dementia.



PEOPLE SAID

This is an opportunity to look at service improvement, and help us think "outside of the box" in terms of driving forward positive changes."

